

EKURHULENI Media Release



15 June 2021

Media Release

RATES PAYABLE FOR PROPERTIES WITH OBJECTIONS TO NEW VALUES IN THE GENERAL VALUATION ROLL 2021-2025

All residents who have objected against values of properties in the General Valuation Roll have two options with regard to payment of property rates tax:

1. Pay rates on the values as they are in the valuation roll, while awaiting the objection outcome. There is no action needed from rate payers who have opted for this option. If the objection outcome comes in favour of the property owner, and that results in overpayment by the owner, the journals will be prepared and credit be shown on the statement of account for that particular property. The effective date of the back payment will be 01 July 2021 (which is the implementation date for the General Valuation 2021-2025).
2. Ratepayers who are not willing to pay in accordance with the new valuation while waiting for objection outcome, should go to the Billing Section/ Rates Section at the Customer Care Centre where the account is held and make an arrangement to pay rates on the value they believe it is the market value of their property. Cognisance should be given to the fact that outcomes might be favourable to the ratepayer and if the ratepayer has overpaid then they will be credited but if it is not favourable the ratepayer will be liable to pay the shortfall. The effective date of the back payment will be 01 July 2021 (which is the implementation date for the General Valuation 2021-2025).

Please note that the CoE is also going to flag all objections so that services are not cut while property owners are waiting for objection outcomes in case of shortfall in payments.

For more information, media may contact acting Spokesperson Zweli Dlamini on 082 573 6464 or zweli.dlamini@ekurhuleni.gov.za

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