

CONSUMER INFORMATION RELATING TO E-TOLLS / SANRAL WILL NOT BE HELD ON THE CREDIT BUREAUS

It has come to the attention of the credit bureaus who hold judgment information relating to consumers, namely Compuscan, Consumer Profile Bureau, Experian, TransUnion, VeriCred, and Xpert Decision Systems, that a number of civil court judgments obtained in relation to e-tolls /SANRAL accounts were sent to the credit bureaus for loading onto consumers' credit profiles.

The Credit Bureau Association, on behalf of the afore-mentioned credit bureaus, would like to advise consumers, that information relating to e-tolls / SANRAL will not be held on the credit bureaus. The Transport Laws and Related Matters Amendment Act, 2013, which amended the South African National Roads Agency Limited and National Roads Act, 1998, specifically excludes the levying and collecting of e-tolls from the provisions of the National Credit Act, 2005 ("the NCA"). Credit bureaus receive, hold, display and remove consumer information in accordance with the provisions of the NCA and accordingly are not able to hold information which is specifically excluded from the provisions of the NCA. Any information relating to e-tolls /SANRAL which has been inadvertently loaded onto a consumer profile, will be removed.

If any consumer is aware that information relating to e-tolls / SANRAL has been loaded to his / her consumer profile, please contact one of the credit bureaus listed below to lodge a dispute and this information will be removed.

The Credit Bureau Association

www.cba.co.za



Call: 0861 514 131
www.mycreditcheck.co.za



Call: 010 5909505
www.cpbonline.co.za



Call: 0861 105 665
www.creditexpert.co.za



Call: 0861 482 482
www.mytransunion.co.za



Call: 087 150 3601
www.vccb.co.za



Call: 0860 937 000
www.credit4life.co.za